



Trust Headquarters  
Nexus House  
Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Date 29<sup>th</sup> November 2019

Email:

Dear,

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/19/11/36.

You requested the following information, please also see our response below:

**Under the Freedom of Information Act, and with reference to the below sites operated by Amazon UK Services Ltd, please can you provide me with details of:**

**1. The number of requests made for ambulances to attend;**

Please see attached spreadsheet. Please note for figures less than 10 we are unable to provide the exact number as it may be identifiable to individuals

**2. The date of each such request;**

We are unable to provide the date of each call as it could be identifiable to individuals and is therefore exempt under Section 40 (2) – Data Protection

**3. Information on whether a person was conveyed to hospital as a result of each such request; and**

Please see attached spreadsheet. Please note for figures less than 10 we are unable to provide the exact number as it may be identifiable to individuals

**4. Information on the broad medical reason for each such call-out, broken down by heading.**

We are unable to break this down by reason for call as it could be identifiable to individuals and is therefore exempt under Section 40 (2) – Data Protection

**I would be grateful if this information could be provided as an Excel-compatible file for the period of the financial years 2016/17, 2017/18, and 2018/19.**

The sites in question are:

- Amazon UK Services Ltd, SXW2, 27 Avro Way, Brooklands Industrial Estate, Weybridge, Surrey, UK, KT13 0YU OR Unit 100, Brooklands Business Park, Vickers Drive, Weybridge, Surrey, KT13 0YU
- Amazon UK Services Ltd, LCY8, Unit 1A, London Medway Commercial Park, James Swallow Way, Plot 1A, John Swallow Road, Medway Industrial Estate, Isle of Grain, Kent, ME3 9GX
- Amazon UK Services Ltd, ULO1, Unit 9, Trade City, Frimley, Camberley, Surrey, UK OR Frimley, Camberley GU16 7AL

• Amazon UK Services Ltd, DME1, Unit 1, Invicta Riverside, New Hythe Lane, New Hythe Business Park Aylesford, Kent, UK, ME20 7BS OR 523 New Hythe Ln, Aylesford, ME20 6SB

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust